

## ALFRED LOGAN, GENERAL MANAGER



## **Happy New Year!**

First, I want to thank our staff for helping us get through a very tough year. COVID-19 pushed our leaders to grow and safely operate outside of their comfort zone to ensure our residents receive the best service possible considering the circumstances. Additionally, such circumstances also helped us identify other leaders within our organization. We know that 2020 was stressful and frustrating for all of our members. As your General Manager, and after checking in with the board of directors, we had to make decisions based on information we had at the moment to protect the best interest of SVLA. At times, one group of residents were upset that amenities were closing while, at the same time, I had another group stating that the community amenities should be closed. Please understand that I respected everyone's opinion and we did the best we could after talking with our board and legal team. We were faced with a situation that no one, from my understanding, has ever dealt with before. We have approximately 4,215 lots and over 12,000 individuals living within our community that have valid opinions on how the safety of our community should be managed. As we move forward into 2021, our team is excited to plan activities and entertainment for our community. We will continue to maintain safety practices and make adjustments as needed. We thank you all for your understanding and I look forward to and have faith that this year will be so much better.

## **Lowering of the Lake**

As most of you know, every other year we are scheduled to lower the lake, evaluate and repair areas of the coving that are most critical. The repairs will be paid for out of our reserve. Our community has been proactive in identifying the need for continued improvements around our lake. Our team will release more details via social media, e-blast and SVLA.com. At this time, we are looking to start lowering the lake around January 25, 2021.

We are planning and communicating with surrounding areas regarding the release of water. Please keep a look out for the information as it will be a great time to repair and maintain your dock. We also want you all to make preparations as needed for your floating docks/vessels to avoid damage.



