



Spring Valley Lake Association

13325 Spring Valley Parkway

7001 SVL Box

Victorville, CA 92395-5107

Code Enforcement FAQs

How do I report a possible Code violation?

- *You can file a complaint on line. Click on "Report Code Enforcement Issue". You may call Code Enforcement at (760) 245-9756 or you may send an email to ce@svla.com. You may also come into the association office and fill out a complaint form. Each complaint is looked into, and the source of the complaint is never revealed. Should you have a concern about a lot or property, please try to have the address of the property in question. Please be aware that should you follow up on a complaint, we can only share certain information with you. We can only tell you that we are working on an issue, but not share details.*

When does the Citation Review Committee meet?

- *The committee meets the first Tuesday of each month at 5:00PM. The meetings are not open to the public.*

What is an Automatic Code Enforcement Citation?

- *At this time there are two (2) violations that are cause for immediate citations:*
 1. *Starting a project without Architectural Committee approval*
 2. *If a citation has been issued and adjudicated by the Board of Directors, and the violation has not been cleared after thirty (30) days, another citation may be issued.*

Who receives the notices from Code Enforcement?

- *All notices issued by the Code Dept. are sent to the property owner(s). Notices are not sent to tenants as our contract is with the homeowner. Having approximately 4,200 homes in Spring Valley Lake, we are not aware of who resides at the property when we inspect. This allows us to be fair and treat each property the same.*

How long do I have to complete a violation?

- *When you receive a Courtesy Notice, there will be a due date on the notice. We allow fifteen (15) days to clear the majority of the violations. Our goal is to help the homeowners clear the violations instead of issuing citations. Extensions may be issued upon request.*

What is considered Landscape Maintenance?

- *Landscaping of the **entire** lot is required. Your front and back are to be maintained at all times. Lawns need to be mowed and weed free. Unsightly items are to be obscured from*



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public view. Trees and shrubs are to be kept inside your own property line. Bare dirt is not considered landscaping.

I want to landscape my yard, what do I need to provide?

- *You need to fill out a project application, submit samples if you are using rocks and artificial turf; for trees & shrubs list the names of each, specify the borders you will be using (if any) and provide a neat, clear drawing of your prospective landscape. If any islands will be included in your landscape project, write the dimensions on your drawing.*

How long may I leave my trash can out?

- *Trash receptacles are to be kept out of public view. The trash cans shall not be placed at the curb more than one (1) day before collection day, and shall be removed by the next day after pick-up.*

How long may I park my vehicle in the driveway?

- *Vehicles may be parked in one location for a limited time of 72 hours.*

What are the rules about vehicles parked on the streets?

- *Vehicles, boats, motorhomes and trailers, may be parked in one location for no more than 72 hours. While Spring Valley Lake does not have any jurisdiction over the streets, we do inspect these issues and pass the information to California Highway Patrol. CHP does come into our community and tag vehicles that are in violation of the California vehicle code. When you have a complaint about a vehicle that is parked in the street, please call CHP at (760) 241-1186.*

May I have a commercial vehicle in my yard?

- *All commercial equipment and vehicles are not allowed on any residential lot.*

What do I need to do to have a yard sale?

- *You must have a permit to have a yard sale. Permits are obtained from the Public Safety Dept. They are located at the Community Building at 12975 Rolling Ridge Drive. Four (4) permits are allowed during a year.*

What can be done about a dirty or green pool?

- *All water features, including but not limited to pools, spas, fountains, ponds, etc. shall be properly maintained. Should you see a pool that is dirty or green, please contact Code Enforcement. A notice will be issued to the homeowner, and S. B. County Vector Control will be contacted. Stagnant pools are a health issue and need to be addressed quickly.*



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How many pets or animals may I have?

- *The number of domestic animals, (dogs and cats) permitted will conform to the respective ordinance for either San Bernardino County or the Town of Apple Valley. The quantity is as follows:*

Less than 7,200 sq. ft. – 2 pets allowed

7,200 sq. ft. for more – 3 pets allowed

10,000 sq. ft. (1/4 acre) – 4 pets allowed

Farm animals of any type are not allowed in Spring Valley Lake.

Apple Valley Animal Control – (760) 247-2102

SB County Animal Control – 1-800-472-5609

What is considered a nuisance?

- *Animal waste or a barking disturbance to other homeowners*
- *Hazardous pools, or standing water*
- *Neglected landscaping*
- *Toxic materials, or chemicals stored*
- *Unightly refuse and trash on property*
- *Plastic tarps or canvas material used for screening*
- *Overgrown vegetation*
- *Dead trees, bushes, weeds or debris*
- *Storing items on a homeowners lot without their permission*
- *Excessive fruit on landscaping*
- *Nuisance lighting*