



Short-Term Rentals, such as Airbnb, Vrbo, etc. are permitted within the SVLA community. However, those using a short-term rental do not have access to SVLA Amenities, such as the lake, parks, or events. Any SVLA member caught giving their guest passes to Short-Term rental users is subject to citation.

Holding Short-Term Rentals Accountable

Please remember to call the Spring Valley Lake Public Safety Department at (760-245-6400) to report any issues with any short-term rentals in the community. A Public Safety Officer will respond to the address to handle your concern. The Public Safety Department keeps track of any issues with short term rentals and will send a courtesy notice and hold the property owner accountable. The Public Safety Department also offers Extra Patrol for any property of concern in Spring Valley Lake.

If you need to report a party, noise, or a neighborhood concern with an Airbnb in Spring Valley Lake, go to this link <https://www.airbnb.com/neighbors> to send a message or request a call back.



Any complaints need to be reported to the above link ASAP. For Airbnb to take actions on a case, the report has to be submitted a maximum of two days after the incident has taken place. This is so they can track a reservation and then be able to take proper actions.

Here's what Airbnb will do next:

- They will check their system for the Airbnb listing at the address you provided.
- If they find an Airbnb listing at the address, they will get in touch with the host to voice your concern and, if needed, take further action.
- Airbnb will reach out for more information if they need to, and will follow up with you after the investigation.